

Addressing of PCP's Recommendations by PCC's Written Response

1. A mechanism for more effective engagement, communication and consultation, particularly with Town and Parish Councils about future decisions should be addressed and ensured. **This has been covered off in the "Engagement & Consultation" section of the PCC's written response - done**
2. That the PCP is consulted by the PCC at the earliest opportunity in respect of any review of Police Custody Centres and any other future key decisions. **This is mentioned in the "Your request for additional information" section of the PCC's written response. Needs to be added to the work plan as a future item for review**
3. Opportunities and the willingness that already exists in communities to help the Police with these and future challenges should be encouraged, considered and maximised on. **This relates to recommendations 3 & 13 and is mentioned in the "Alternative engagement opportunities for the public" section of the PCC's written response. Needs to be added to the work plan for review in April 2015**
4. A report be provided to the PCP in respect of 101 performance and following the recent 101 consultation, with a more definitive and clearer statement being included in relation to its performance. **This relates to recommendations 4, 5 & 6 and is mentioned in "The 101 Service" section of the PCC's written response. The report provided needs to be added to the work plan for formal review**
5. Consideration be given in relation to increasing staffing levels in the Contact Centre dealing with 101 calls. **This relates to recommendations 4, 5 & 6 and is mentioned in "The 101 Service" section of the PCC's written response. The report provided needs to be added to the work plan for formal review**
6. The possibility of the 'Blue Phones' outside Police Stations taking priority in the 101 queue should be explored. **This relates to recommendations 4, 5 & 6 and is mentioned in "The 101 Service" section of the PCC's letter. The report provided needs to be added to the work plan for formal review**
7. The PCP be provided with Equality Impact Assessments for this and future decisions. **This is mentioned in the "Your request for additional information" section of the PCC's written response and follows as part of this appendix**
8. A robust alternative for IT should be developed to take account of the issue that many people do not use, or are unable to use, or have no access (including connectivity) in rural areas and areas of poverty. This alternative should be reported back to the PCP. **No details provided as yet, needs to be added to the work plan as a future item for review.**
9. The Local Engagement Plans should be provided to the PCP along with any 'communication/contact strategy' and these documents should be made easily accessible to the public. **This is mentioned in the "Alternative engagement opportunities for the public" section of the PCC's written response and follows as part of this appendix**
10. The PCP be provided with details of the alternative options considered in relation to the front desk closure proposals. **This is mentioned in the "Your request for additional information" section of the PCC's written response and follows as part of this appendix**

11. All consultation undertaken to inform the front desk closure proposals, including this report from the PCP should be considered prior to a final decision being made. **Done**
12. The PCC should communicate more widely with the public regarding the range of options for meeting with Police officers. **This is mentioned in the “Alternative engagement opportunities for the public” and follows as part of this appendix**
13. The PCP be provided with details of any current joint working opportunities/initiatives that are being undertaken now and what consideration is being made in relation to this in the future. **This relates to recommendations 3 & 13 and is mentioned in the “Alternative engagement opportunities for the public” section of the PCC’s written response. Needs to be added to the work plan for review in April 2015**
14. The PCP be provided with the plan for the future use of the estates portfolio, including a more business/entrepreneurial approach. **No details provided as yet. Needs to be added to the work plan as a future item for review**
15. Consideration should be given to the value of the PCP’s support and wider engagement, prior consultation and communication with the PCP in order to work as a whole ie. the PCP supporting the PCC who in turn supports the Chief Constable. **No details provided as yet. Needs to be added to the work plan and combined with recommendation 16 as a future item for review**
16. Consideration should be given in relation to how the PCP can assist with support, advocacy and the dissemination of information and communication to communities in respect of any key decisions in the future. **No details provided as yet. Needs to be added to the work plan and combined with recommendation 15 as a future item for review**